



Bright Ideas: Member Feedback Process

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Tech Change Forum
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- PJM receives process improvement recommendations from Members, however, we did not have a centralized method to track, review and respond
- In October 2017, PJM launched a mechanism to track, review and respond to these recommendations – Bright Ideas
- PJM cross organizational team determines feasibility of the request, implementation costs and development timeline
- Members can submit recommendations via Tech Change Forum Community or Client Manager
- View your and all Bright Ideas in the Tech Change Forum Community

A recommendation that enhances, changes or creates a way of interacting with PJM – technically, externally or personally.

What it is:

- Change or new feature on PJM.com
- Change or new feature in PJM Tools
- Enhance log-in ability
- Stakeholder meeting data/information
- Enhance governing documents

What it is NOT:

- Day-Ahead Market timing change
- Stakeholder meeting scheduling
- PJM view on a FERC filing
- Change Manual or Tariff language
- Circumvent stakeholder process
- Compromise security or best practices

As of September 24, PJM has received 60 Bright Ideas since October 2017

- 5 have been implemented
- 13 are expected to be implemented before 2018 year end
- 6 are approved but waiting for funding and a project team
- 12 are still under evaluation to obtain feasibility, cost and timeline
- 11 were unable to complete
- 11 were declined
- 2 were resolved

1. Single User Multi-Account (SUMA) (Phase 1)
2. Single User Multi-Account (SUMA) (Phase 2)
3. Generator LMP Charge Summary Report – increased ability to download 7 days instead of only 1 day
4. eDART historical Transmission outage report – allow for All transmission zones to be selected
5. System map – restored feature that shows a generating substation as a square instead of circle

1. MSRS – Single User Multi-Account (SUMA)
2. MSRS - Invoices for entire company
3. MSRS - Consolidated subaccounts in single download
4. PJM.com - Add Generation Deactivations information to System Map
5. PJM.com - Create individual stakeholder ICS calendar feeds
6. PJM.com – create new tools outage page and allow API call
7. DR – create separate calendar showing energy deadlines
8. InSchedule – allow confirmation of multiple contracts at one time
9. Queue Point – allow multiple users access to queue positions (requirements phase only)
10. Resource Tracker – create Restoration Contact section and add Queue number
11. Account Manager – enhance current registration process and create ‘whitelist’ capability
12. Account Manager – create API to enable user account reconciliation
13. Stakeholder – enhance current meeting registration process

Declined:

- Make PAI over ICCP the primary notification for PAI
- Transfer data between Markets Gateway and eDART
- Send RT LMP via ICCP
- Create own security questions in Account Manager
- Increase the API row limits

Unable to Complete:

- Auto-populate Markets Gateway with InSchedule data from current day
- Configure Markets Gateway with IE
- Creating new MSRS reports
- Expand number of days to download from MSRS
- Allow for automatic collection of data in DM2

Search... Search

Home Topics ▾ Roadmaps Tech Change Forum Bright Ideas ▾ Communities ▾

Submit A Recommendation
My Recommendations
All Recommendations

Initiatives

5-Minute Settlements

General

Data Miner

Billing, Settlements & Credit

No questions to show.

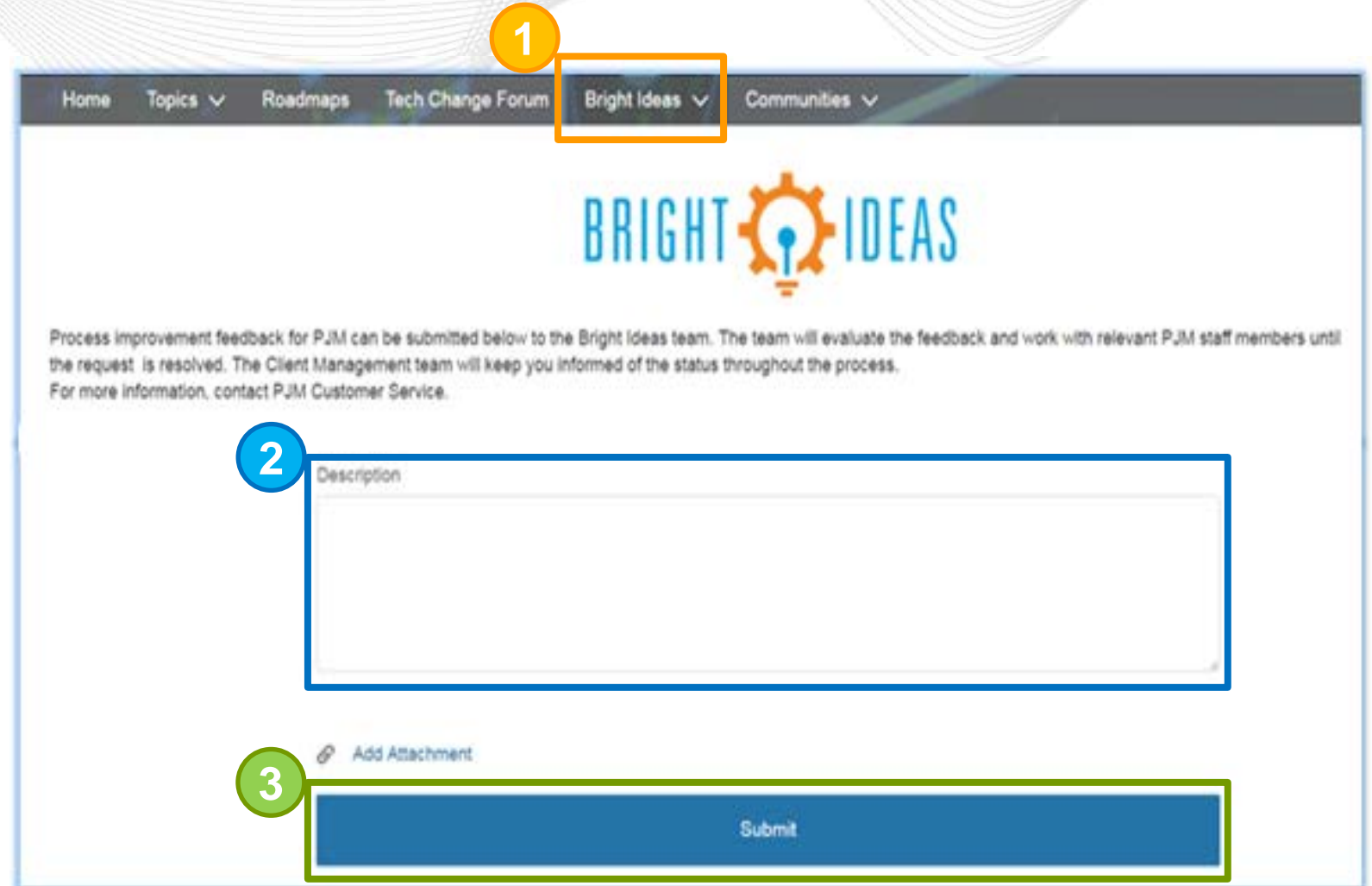
My Feed will begin to populate with items based on discussions started by the user as well as topics the user follows.

Trending Topics

Data Miner 2	5
Data Miner	5
Technical	3
DA LMPs	3
Data Miner 2 API	3

Community Usage Guidelines

- 1 Select “Submit a Recommendation” under the Bright Ideas Menu.
- 2 In the Description field, please provide as much detail as possible about your Bright Idea. Should more information be needed, a PJM Client Manager will reach out to you.
- 3 Hit submit.



The screenshot shows the 'Bright Ideas' submission form. At the top, a navigation bar includes 'Home', 'Topics', 'Roadmaps', 'Tech Change Forum', 'Bright Ideas', and 'Communities'. The 'Bright Ideas' menu item is highlighted with a yellow box and a '1' in a yellow circle. Below the navigation bar is the 'BRIGHT IDEAS' logo, which features a lightbulb with a gear inside. A paragraph of text explains that process improvement feedback can be submitted here and that the team will evaluate it and work with relevant PJM staff members until the request is resolved. Below this text is a large text input field labeled 'Description', which is highlighted with a blue box and a '2' in a blue circle. Underneath the description field is an 'Add Attachment' link with a paperclip icon. At the bottom of the form is a blue 'Submit' button, highlighted with a green box and a '3' in a green circle.

1 Select “All Recommendations” under the Bright Ideas Menu.

2 This report will display all of the Bright Ideas Recommendations that are currently being considered as well as their status.

Home Topics Roadmaps Tech Change Forum **Bright Ideas** Communities

BRIGHT IDEAS

Bright Ideas All Recommendations New

36 items • Sorted by Idea # • Updated a few seconds ago

<input type="checkbox"/>	ID... ↑	RECOMMENDATION	CATEGORY	SOURCE	STATUS
1	<input type="checkbox"/> 000010	MSRS - Allow the ability to download more than 45 d...	Process	Site Visit	Member Action Required
2	<input type="checkbox"/> 000011	Data Viewer - Allow ability to hide graph legend in Da...	Data	Site Visit	Under Review
3	<input type="checkbox"/> 000012	Stakeholder - Enhance Issue Tracking 'Metadata' to i...	Data	Email	Under Review
4	<input type="checkbox"/> 000013	MSRS - Access MSRS invoices for entire company, n...	Process	Site Visit	Under Review
5	<input type="checkbox"/> 000014	Markets Gateway - Link Markets Gateway and eDAR...	Process	Site Visit	Declined
6	<input type="checkbox"/> 000015	Markets Gateway - Immediate transfer of InSchedule ...	Process	Site Visit	Under Review
7	<input type="checkbox"/> 000016	MSRS - Allow for more than 6 months of transmissio...	Data	Site Visit	Member Action Required

- 1 Select “My Recommendations” under the Bright Ideas Menu.
- 2 This report will display all of the Bright Ideas Recommendations you have submitted that are currently being considered in their status.

The screenshot shows the Bright Ideas web application interface. At the top, there is a navigation bar with the PJM logo and the text "Tech Change Forum Community". Below this is a search bar and a user profile for "Monica Burk...". The main navigation menu includes "Home", "Topics", "Roadmaps", "Tech Change Forum", "Bright Ideas", and "Communities". The "Bright Ideas" menu item is highlighted with a blue box and a "1" in a yellow circle. Below the navigation bar is the "BRIGHT IDEAS" logo. A blue box with a "2" in a yellow circle highlights a table titled "Cases" with the subtitle "My Open Recommendations". The table shows one item with the following details:

<input type="checkbox"/>	CASE NUMBER ↑	RECOMMENDATION TITLE	RECOMMENDATION STATUS	SUBJECT
1	<input type="checkbox"/> 00047084	Recommended Test	Under Review	Testing Recommendation Case

1

PJM.com > Committees & Groups > Tech Change Forum > Register for community

Home > Committees & Groups > Tech Change Forum

Tech Change Forum

The Tech Change Forum is a group for PJM and its members to coordinate, consolidate and share information about upcoming changes to PJM's tools and systems. The forum will meet regularly to discuss how PJM can help members get ready for planned changes, the design of tools' features and their prioritization, and how and when changes will be implemented.

The forum is for individuals who work hands-on with PJM's tools or are responsible for the technology their organization uses to work with PJM's tools.

Facilitator: [Jim Gluck](#)
Secretary: [Monica Burkett](#)

During the meeting, if you are experiencing issues with connectivity or teleconference, please contact [Meeting Support](#). For registration issues, [contact PJM](#).

Subscribe to Emails
 Subscribe to the Tech Change Forum emails by selecting Technical Notifications on the Email Lists page

[Register for community](#)

2

Submit a Request

* Required

Please verify the contact information below and edit as needed. You can modify your profile information on the [My Profile](#) page.

* Community:
 Selected 0 of 3

* Name: * Username (existing PJM account):

* Phone: * Email:

3

* Community:

Selected 0 of 3

Member Community

Planning Community

Tech Change Forum Community

Select which Community(s) you desire access

4

Select one PJM Tool username to link with the Community access. Typically select the username used most often.