



# Communication and Subscription Improvements

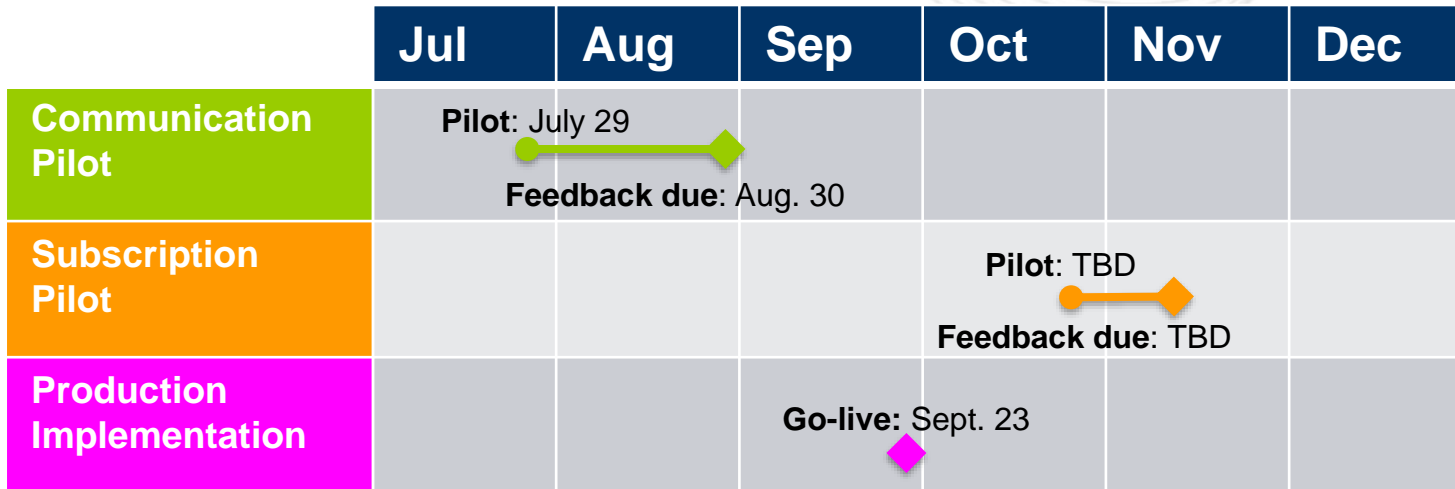
As of August 20, 2019

Action Required	Deadline	Who May Be Affected
Whitelist IP address, 13.111.63.217, to ensure communications from PJM are received in your organization.	September 20	All users subscribed to a PJM communication list (i.e. TechNotify, MC, PC, etc.)



- Received feedback on current subscription tool and communications
- Plan for 2019:
  - Improve communication templates for consistent messaging
  - Replace subscription tool
  - Update to My Email Lists page on [pjm.com](http://pjm.com)

# Communication/Subscription Roadmap for 2019



**Legend**

- Start Date
- End Date



## Communication

- Template improvements
- Consistent messaging
- Compatible with multiple devices

## Subscription

- Updates to My Email List page on pjm.com

This has been sent to the Data Viewer Users Group, eDatafeed, Website Updates and TechNotify email lists on behalf of Kim Warshel, sr. engineer, Real Time Market Operations

Dear Members,

**Actions requested:**

- Please share this communication internally within your organization to anyone who may need this information.

PJM has scheduled system maintenance on **Thursday, May 2, from 3:00 – 5:00 p.m. EPT (1500 - 1700 hours)**. This maintenance will cause stale data for LMP postings on eDatafeed, Data Viewer, PJM.com, including the Operational Data page, PJM Now and Data Snapshot.

If you have any questions regarding this communication, please contact PJM's [Member Relations](#) or 610-666-8980.

**Stay Informed**

- [Upcoming Changes](#) – latest information about upcoming changes to PJM's websites and tools
- [Tech Change Forum](#) – attend monthly meetings to get latest details and provide feedback
- [Tech Change Community](#) – find answers, initiate discussions and collaborate with other users

Thank you,  
Kim Warshel  
Sr. Engineer, Real Time Market Operations

To manage your email list subscriptions, visit: <http://www.pjm.com/mypjm/news/>



- The communication pilot will send standard communications to a small group of stakeholders to seek feedback on **delivery**, **messaging** and **accessibility**.
- The subscription pilot will request the same group of stakeholders to log onto [pjm.com](http://pjm.com) and verify they are able to successfully **subscribe** and **unsubscribe** from test lists on the pilot page.

- New look and feel to communications
- Whitelist IP address, 13.111.63.217, to ensure communications from PJM are received in your organization
- Updates to the My Email Lists page on [pjm.com](http://pjm.com)
- Removal of PJM Tools from My Email Lists page
  - Users with access to PJM Tools will automatically be added to communication list for tool
  - Users without access should subscribe to TechNotify