### Agenda

**Tech Change Forum**  
**PJM Conference and Training Center**  
**October 21, 2019**  
**1:00 – 3:00 p.m. EPT**

#### Administration (1:00-1:00)
1. Welcome & Ground Rules

#### Past Meeting Issue Review (1:00-1:05)
2. Discuss follow-up items from last meeting.
   - A. Formal Post-implementation Review [Jim Gluck]

#### Initiative Roadmap Updates (1:05-1:10)
3. Roadmaps for PJM initiatives through 2019 will be presented
   - A. Communication and Subscription Improvements [Monica Burkett]

#### Product Roadmap Updates (1:10-1:50)
4. Roadmaps for individual products will be presented
   - B. Markets Gateway [Kim Warshel]
   - C. Account Manager, Bulletin Board, eDataFeed, Data Viewer, Messages, Resource Tracker, Voting [Bhavana Gagrani]
   - D. PJM.com [Tawnya Luna]
   - E. Data Miner 2 [Swapna Kanury]
   - F. eDART [Madeline Beach]
   - G. Axway Upgrade Roadmap [Bhavana Gagrani]
   - H. Connect.pjm.com Upgrade Roadmap [Jonathan Ruffin]
   - I. Monitoring Analytics Tools [Carl Smith]
   - J. Networks [Keith Rainer]
   - K. No Planned Updates (this month) [Jim Gluck]

#### General Updates (1:50-2:00)
5. General updates will be presented
   - A. Recent Production Issue Review [Jim Gluck]
   - B. Browser Updates [Tawnya Luna]
C. Tools Security Update [Foluso Afelumo]

Product Design Review & Feature Demonstrations (2:00-2:30)

6. Product Design Review & Feature Demonstrations
   A. Connect.pjm.com [Heather Bird]
   B. PJM.com Project Status & Cost Allocation Page [Tawnya Luna]

Future Meeting Announcement (2:30-2:35)

7. Mr. Jim Gluck will highlight important upcoming dates.

General Feedback and Future Forum Topics (2:05)

Future Meeting Dates

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
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<tbody>
<tr>
<td>November 19, 2019</td>
<td>1:00 p.m.</td>
<td>PJM Conference &amp; Training Center / WebEx</td>
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<tr>
<td>December 17, 2019</td>
<td>1:00 p.m.</td>
<td>PJM Conference &amp; Training Center / WebEx</td>
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Author: Risa Holland

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