Tech Change Forum  
PJM Conference and Training Center  
December 17, 2019  
1:00 – 3:00 p.m. EPT

**Administration (1:00-1:00)**
1. Welcome & Ground Rules

**Past Meeting Issue Review (1:00-1:05)**
2. Discuss follow-up items from last meeting.
   A. Formal Post-implementation Review [Foluso Afelumo]

**Initiative Roadmap Updates (1:05-1:10)**
3. Roadmaps for PJM initiatives through 2019 will be presented
   A. Communication and Subscription Improvements [Monica Burkett]
   B. Membership Management Community and Account Manager (CAM) [Amanda Egan]

**Product Roadmap Updates (1:10-1:50)**
4. Roadmaps for individual products will be presented
   B. MSRS [Carla Thew]
   C. Markets Gateway [Kim Warshel]
   D. Account Manager, Bulletin Board, eDataFeed, Data Viewer, Messages, Resource Tracker, Voting [Bhavana Gagrani]
   E. PJM.com [Tawnya Luna]
   F. Data Miner 2 [Sushma Hedge]
   G. eDART [Madeline Beach]
   H. Connect.pjm.com Upgrade Roadmap [Heather Bird]
   I. Networks [Tim Marcus]
   J. Tools Security Update [Sunil Rachakonda]
   K. Monitoring Analytics Tools [Carl Smith]
   L. No Planned Updates (this month) [Foluso Afelumo]
Agenda

General Updates (1:50-2:00)

5. General updates will be presented
   
   A. Recent Production Issue Review [Foluso Afelumo]
   B. Browser Support [Tawnya Luna]

Product Design Review & Feature Demonstrations (2:00-2:30)

6. None

Future Meeting Announcement (2:30-2:35)

7. Mr. Foluso Afelumo will highlight important upcoming dates.

General Feedback and Future Forum Topics (2:05)

Future Meeting Dates

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<tr>
<th>Date</th>
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<tr>
<td>January 16, 2020</td>
<td>9:00 a.m. - 12:00 p.m.</td>
<td>WebEx</td>
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<tr>
<td>February 21, 2020</td>
<td>1:00 p.m. - 3:00 p.m.</td>
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<tr>
<td>March 18, 2020</td>
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<td>April 16, 2020</td>
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<td>May 20, 2020</td>
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<td>June 16, 2020</td>
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<td>July 15, 2020</td>
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<td>August 18, 2020</td>
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<td>November 17, 2020</td>
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Author: Risa Holland

Antitrust:
You may not discuss any topics that violate, or that might appear to violate, the antitrust laws including but not limited to agreements between or among competitors regarding prices, bid and offer practices, availability of service, product design, terms of sale, division of markets, allocation of customers or any other activity that might unreasonably restrain competition. If any of these items are discussed the chair will re-direct the conversation. If the conversation still persists, parties will be asked to leave the meeting or the meeting will be adjourned.
Code of Conduct:
As a mandatory condition of attendance at today’s meeting, attendees agree to adhere to the PJM Code of Conduct as detailed in PJM Manual M-34 section 4.5, including, but not limited to, participants’ responsibilities and rules regarding the dissemination of meeting discussion and materials.
Public Meetings/Media Participation:
Unless otherwise noted, PJM stakeholder meetings are open to the public and to members of the media. Members of the media are asked to announce their attendance at all PJM stakeholder meetings at the beginning of the meeting or at the point they join a meeting already in progress. Members of the Media are reminded that speakers at PJM meetings cannot be quoted without explicit permission from the speaker. PJM Members are reminded that "detailed transcriptional meeting notes" and white board notes from "brainstorming sessions" shall not be disseminated. Stakeholders are also not allowed to create audio, video or online recordings of PJM meetings. PJM may create audio, video or online recordings of stakeholder meetings for internal and training purposes, and your participation at such meetings indicates your consent to the same.

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3. Under “Select Audio Option” select “Call Me” option from the dropdown menu

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