Connect.pjm.com Roadmap

February 21, 2020
<table>
<thead>
<tr>
<th>Product - Action Required</th>
<th>Dates</th>
<th>Who May Be Affected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connect.pjm.com integration with PJM’s Single Sign On (SSO) – Users will be prompted to log in through SSO instead of a browser prompt.</td>
<td>April 27, 2020</td>
<td>Connect.pjm.com users</td>
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<tr>
<td>Connect.pjm.com</td>
<td>Jan</td>
<td>Feb</td>
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<td><strong>SSO integration development</strong></td>
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**Legend**
- **Start Date**
- **End Date**
Currently, connect.pjm.com prompts users for their accounts via the web browser; must use the following format: DMZ\username

After integration, users will be directed to PJM’s Single Sign-On application.
Production Outages and Remediation

• January 22
  – During critical maintenance of external load balancers, internal and external connection to connect.pjm.com was lost

• February 7
  – SharePoint Support scheduled a test failover with the Networks team, identified half of the front end servers did not have the proper firewall settings

• Remediation and next steps
  – Firewall settings have been updated
  – A second failover test to be scheduled and communicated
Report issues or submit questions to:

- PJM’s Member Relations or call 610-666-8980
- SharePointConnectAdmins@pjm.com
- Your site’s PJM employee owner

Tech Change Forum

- Educational recording
Product Details
Connect.pjm.com, PJM’s external SharePoint site, allows PJM personnel and external stakeholders to collaborate and share data.

**Key Product Features**

- Enables users to create robust, individualized sites to organize their projects, initiatives and tasks specific to their needs
- Using SharePoint apps, users can organize document submissions, data sets and calendars all in one site