

Frequently Asked Questions about MSRS Refresh

Version: Aug. 20, 2021

1. Q: What is the purpose of refreshing MSRS?

A: The main project goals are to improve browser compatibility and create consistency between MSRS and other PJM Tools both in User Interface (UI) look and feel and browserless interactions.

2. Q: Will I need new access for refreshed MSRS?

A: No. A user account with existing legacy MSRS access will automatically receive access to the refreshed MSRS in both the Production and Train environments.

3. Q: Are there changes for browserless MSRS URL based interactions?

A: Yes. There is a new browserless URL for download interactions. Additionally, authentication will be updated to two-factor token based authentication in place of basic authentication. MSRS will also be included in PJM's Command Line Interface (CLI) functionality.

Details for browserless changes can be found in the following documents:

- [New browserless URL and token based authentication examples](#)
- [Command Line Interface](#)

4. Q: Is PKI use required for refreshed MSRS?

A: PKI will **not** be required upon initial release of the refreshed MSRS. PKI integration for MSRS is planned for a target implementation date of Q1 2022.

Please review the following links for more details regarding PKI use in PJM tools.

[PKI FAQ](#)

[PKI Authentication Guide](#)

[PJM Security Page](#)

5. Q: When will legacy MSRS be retired?

A: The legacy MSRS UI and browserless URL will exist in parallel operations with the refreshed MSRS until the below retirement dates in the Production and Train environments:

- **Production:** July 14th, 2021
- **Train:** Retired April 14th, 2021

6. Q: How can legacy MSRS be accessed vs. refreshed MSRS?

A: The legacy MSRS UI is inaccessible after the retirement date of July 14th, 2021. The refreshed MSRS UI is accessible from the MSRS Tools page under the PJM Tools tab on the Markets and Operations section of PJM.com (<https://www.pjm.com/markets-and-operations/etools/msrs>). The refreshed MSRS UI is also accessible from the My Tools Home page after logging in through PJM's Single Sign On portal.

7. Q: Will MSRS reports be viewable in the refreshed MSRS UI?

A: No. MSRS reports will no longer be viewable in the UI. Details for PJM billing invoices and the Month-to-Date billing reports will be accessible in a new dedicated tab. All MSRS reports will still be able to be downloaded from the Reports tab in the refreshed UI.

8. Q: Will there be any changes to MSRS report formats, content, or availability?

A: No. All MSRS reports currently available for download in the legacy MSRS will be available for download in the refreshed MSRS in the same formats (CSV, XML,PDF) where applicable.

9. Q: Are there any changes with SUMA functionality in refreshed MSRS?

A: Because of refreshed MSRS integration into the standardized PJM Tools framework, SUMA users will now be able to change company accounts within the application similarly to other updated PJM tools through a company account dropdown. An ALL company account option will be an available selection for MSRS report downloads from the UI to produce a download file with all company accounts to which the SUMA user has access. Browserless users should refer to the [above documentation](#) on new browserless downloads for updated SUMA functionality in browserless MSRS.

10. Q: Is there any training available for new functionality?

A: Yes. Please see the below links for a refreshed MSRS demonstration video and refreshed MSRS User Guide.

[Refreshed MSRS Demonstration](#)

[MSRS User Guide](#)